

# Daniel Jimenez

North Hills, CA

[www.jimenez.tech](http://www.jimenez.tech)

[daniel@jimenez.tech](mailto:daniel@jimenez.tech)

(818)941-4347

## Professional Experience

### Full Stack Developer

October 2018 – November 2020, Current Position

Exact Staff, Woodland Hills, CA

- Worked with the Lead Developer to design and develop the front end of a job board using NextJS and GraphQL to increase engagement with associates.
- Maintain and make updates to a training web portal to ensure associates are completing California required trainings.
- Assisted with the development of widgets for an ElectronJS signage system that was implemented in more than 20 offices throughout the US.
- Maintained and updated content for the corporate website using WordPress.
- Installed and troubleshoot computer systems, including desktops, laptops, printers/scanners, cell phones, and other company equipment.

### Software Analyst

November 2020 – October 2021

Modern HR, Burbank, CA

- Develop a ticketing system to provide organization and issue management within multiple departments using SharePoint, Power Apps, and Power Automate.
- Develop an inventory system to manage and send email notifications when devices are checked out to clients.
- Support and maintain new and existing clients with the iSolved HCM.
- Provide training and support to users within the company and users outside of the organization within a timely manner.
- Remove malware, ransomware, and other threats from company equipment.

## Skills

### Languages

JavaScript, HTML, CSS, SQL, PHP

### Libraries

ReactJS, GraphQL, GraphQL Apollo, Prisma

### Frameworks

Gatsby.js, Next.js, KeystoneJS, Ghost,

### Software

Active Directory, MS Office Suite, Adobe (Illustrator, Photoshop, XD, InDesign), Figma, VirtualBox.

### Other

Windows, Linux, Mac OS, IOS, GitHub, WordPress, 8+ years in customer service.

## Education

### California State University, Northridge

May 2018

Bachelor of Science in Computer Information Technology

Minor in Graphic Design with an emphasis in Web Design.

## Languages

**Fluent in English and Spanish**